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61203Ch  
PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Geoffrey C. Ammerman et al.  
Serial No.: 10/026,153  
Filed: December 18, 2001  
Title: APPARATUS AND METHOD FOR  
EVALUATING THE  
PERFORMANCE OF A BUSINESS  
Docket No.: 16938/102

Group Art Unit: 2166

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Commissioner for Patents  
Washington, D.C. 20231

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COMMISSIONER OF PATENTS AND TRADEMARKS,  
WASHINGTON, D.C. 20231, ON NOVEMBER 13, 2002 (37  
CFR 1.8a). *Ala Kamrath*

INFORMATION DISCLOSURE STATEMENT

Dear Sir:

Please consider the enclosed prior art listed on the further enclosed Form PTO-1449.

Favorable consideration and allowance of the present application are respectfully  
requested.

Respectfully submitted,  
Geoffrey C. Ammerman et al.

By *Ala Kamrath*  
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Dated: November 13, 2002



FORM PTO-1449 U.S. DEPARTMENT OF COMMERCE  
~~(Rev. 2-22)~~ PATENT AND TRADEMARK OFFICE

ATTY. DOCKET NO.  
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SERIAL NO.  
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**APPLICANT**

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Sheet 1 of 1

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2166

## **U.S. PATENT DOCUMENTS**

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## FOREIGN PATENT DOCUMENTS

**OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)**

Simon, Kai Artur. From structure to process: a vision of a process-based organization. 1994. 14 pp. (Paper of the ENTER95 conference in Innsbruck, Austria, Jan. 95. Published in the proceedings of the conference, Springer Verlag, ISBN 3-211-82669. BPR177; paper can be downloaded from <http://www.informatik.gu.se/~kai/pub/structure.pdf> (PDF only)).

**EXAMINER**

**DATE CONSIDERED**

**EXAMINER:** Initial if citation considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.